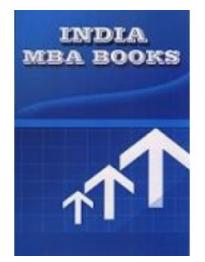
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UNIT II INDIVIDUAL BEHAVIOUR - Personality – types – Factors influencing personality –
Theories – Learning – Types of learners – The learning process – Learning theories –
Organizational behaviour modification - Misbehaviour – Types – Management Intervention. Emotions - Emotional Labour – Emotional Intelligence – Theories.
Attitudes – Characteristics – Components – Formation – Measurement- Values.
Perceptions – Importance – Factors influencing perception – Interpersonal perception-Impression Management Motivation – importance – Types – Effects on work behavior.
UNIT III GROUP BEHAVIOUR - Organization structure – Formation – Groups in organizations

Influence – Group dynamics – Emergence of informal leaders and working norms –
 Group decision making techniques – Team building - Interpersonal relations –
 Communication – Control.

UNIT IV LEADERSHIP AND POWER - Meaning – Importance – Leadership styles – Theories

- Leaders Vs Managers - Sources of power - Power centers - Power and Politics.

UNIT V DYNAMICS OF ORGANIZATIONAL BEHAVIOUR - Organizational culture and

climate - Factors affecting organizational climate - Importance. Job satisfaction -

Determinants - Measurements - Influence on behavior. Organizational change -

Importance – Stability Vs Change – Proactive Vs Reaction change – the change process

– Resistance to change – Managing change. Stress – Work Stressors – Prevention and

Management of stress - Balancing work and Life. Organizational development -

Characteristics - objectives -. Organizational effectiveness

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